Handwritingbot – Terms and Conditions

Effective Date: 10 July 2026

These Terms and Conditions (the **Terms**) govern the use of **handwritingbot.com.au** (the **Site**) and the Handwritingbot service.

The Site is owned and operated by **Peter Van Grunsven** ("we", "us", "our"). Handwritingbot is an educational ecommerce service.

By accessing or using the Site or service, you confirm that you have read, understood, and agree to be bound by these Terms.

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1. Relationship to Privacy Policy

These Terms operate alongside our **Privacy Policy**, which explains how personal information and student data are collected, used, stored, and protected.

By using Handwritingbot, you acknowledge that personal information is handled in accordance with the Privacy Policy.

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2. Accounts

To access the service, a teacher or parent account must be created.

By creating an account, you agree that:

1. You are responsible for maintaining the confidentiality and security of your account credentials;
2. All information you provide is accurate and kept up to date; and
3. You are responsible for all activity that occurs under your account.

Students cannot create accounts independently. Student use occurs only under the supervision and direction of a teacher or parent.

We reserve the right to suspend or terminate accounts that breach these Terms or are used unlawfully.

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3. Permitted use and student data

Handwritingbot is provided solely for educational handwriting practice.

You agree that:

- Student handwriting input and saved exercises are used only to deliver the educational functionality of the service;
- Student data is not used for analytics, profiling, advertising, artificial intelligence, machine learning, product development, or product improvement;
- You will only upload or enter student information you are authorised to provide.

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4. Intellectual Property

All content published on the Site, including text, images, logos, tutorials, documents, downloadable files, and software, is the intellectual property of Peter Van Grunsven unless otherwise stated.

You may not reproduce, distribute, modify, or exploit any content without prior written permission, except as required to use the service for its intended educational purpose.

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5. Services

The following services are available on the Site:

- Personalised handwriting tutorials and related educational tools.

Service descriptions are provided in good faith. We do not guarantee that all services will meet every individual educational requirement.

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6. Subscriptions and payments

Subscriptions automatically renew unless cancelled by the account holder.

Payment is charged to the payment method provided at the start of each billing period.

To cancel a subscription, please contact us before the next renewal date.

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7. 30-day money-back guarantee

A 30-day money-back guarantee applies to new accounts, commencing from the date of registration.

Refund requests must be made within 30 days of purchase. Refunds do not apply to recurring subscription payments made after renewal.

8. Payments

We accept payment by credit card.

By providing payment information, you authorise us to charge the applicable fees. We reserve the right to cancel or reverse transactions that breach these Terms or applicable law.

9. Australian Consumer Law

Nothing in these Terms limits any rights you may have under the **Australian Consumer Law** or other applicable consumer protection legislation that cannot be excluded.

Where there is a conflict between these Terms and mandatory consumer law, the mandatory provisions prevail.

10. Limitation of liability

Nothing in these Terms excludes, restricts or modifies any consumer guarantee, right or remedy conferred by the Australian Consumer Law or any other applicable law that cannot be excluded, restricted or modified.

Subject to the paragraph above, and to the maximum extent permitted by law:

(a) Handwritingbot, Peter Van Grunsven, and any associated officers, employees or contractors are not liable for any indirect, incidental, consequential, special or exemplary loss or damage, including loss of profits, loss of revenue, loss of business opportunity, loss of goodwill, loss of data or business interruption, arising out of or in connection with the use of the Site or the Services.

(b) Our total aggregate liability for any claim arising out of or relating to the Site or the Services, whether in contract, tort (including negligence), statute or otherwise, is limited to the total subscription fees paid by the customer to Handwritingbot during the twelve (12) months immediately preceding the event giving rise to the claim.

(c) Where the Australian Consumer Law permits us to limit our liability for a failure to comply with a consumer guarantee, our liability is limited, at our option, to supplying the Services again or paying the cost of having the Services supplied again.

11. Indemnity

To the extent permitted by law, you agree to indemnify and hold harmless Peter Van Grunsven and associated officers, employees, and agents from any claims or losses arising from your misuse of the Site or breach of these Terms.

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12. Privacy complaints and data issues

Privacy complaints, data access requests, correction requests, or deletion requests should be directed to **info@handwritingbot.com.au**.

Privacy matters are handled in accordance with our Privacy Policy.

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13. Governing law

These Terms are governed by the laws of the State of Victoria, Australia.

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14. Severability

If any provision of these Terms is found to be invalid or unenforceable, that provision will be removed and the remaining Terms will continue in effect.

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15. Changes to these Terms

We may update these Terms from time to time to reflect legal requirements or operational changes.

Where appropriate, users will be notified by email or through the Site.

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16. Contact

For questions about these Terms, please contact:

Peter Van Grunsven
Email: info@handwritingbot.com.au